Address of Installation:

Invoice Date:

Invoice Number

Contact Person:

Place of Purchase

Contact Number:

Client Name:

1) Completed claim form 2) Proof of purchase 3) Electrical installation certificate

Please provide with your claim a copy of:

Wangara WA 6065

sales@premiumlighting.com.au

56153467040

Date:

Signature:

My signature below indicates I agree to the terms of this claim.

from the original. If a product is replaced or exchanged, the return becomes the property of Premium Lighting Pty Ltd.

Due to rapidly changing technology, Premium Lighting reserves the right to replace products with current models which may differ slightly in appearance

a fee if it is found that the installation does not adhere to the instructions supplied.

practice, product negligence or misuse. In the case of an electrical contractor issued out by Premium Lighting, Premium Lighting reserves the right to issue

Premium Lighting reserves the right to deny any claims where the product has not been installed by a licensed electrical contractor, incorrect installation

Description of Claim:

Product/s:

Contact Number:

Electrical License Number:

Electrical Contractor:

Warranty Claim Form

Email

ABN

Address

Phone

17 Niche Parade,

08 9248 1888

Premium Lighting Pty Ltd

and skill to ensure that its products are of reasonable

5.

All warranty claims are subject to manufacturer’s review

Practices Act 1974 (the “Act”) apply to contracts entered

and acceptance.

into by Premium Lighting for the provision of goods

b)

Any claim under the Warranty must sent in

6.

Premium Lighting warrants that it uses reasonable care

and services. In all other countries the local equivalent

writing to:

to which the provisions of the Commonwealth Trade

Trade Practices legislation shall apply and Premium

quality. Premium Lighting will at its cost and in its sole

Lighting exercises all of its rights to limit its liability to

Waranty Claims

discretion:

the full extent allowed. Pursuant to section 68A of the

Premium Lighting Pty Ltd

Act, this Clause 10 applies in respect of the goods or

by any applicable State or Territory law, liability is limited

excluded under the Australian Consumer Laws.

a) Our contact details for the purpose of any

allowed by law, Premium Lighting’s liability in respect

You are entitled to a replacement or a refund for a

claims made under the Warranty are:

of the product under the law of any State or Territory is

major failure and for compensation for any other

excluded. Where liability may be limited but not excluded

Premium Lighting Pty Ltd

reasonably foreseeable loss or damage. You are also

17 Niche Parade

17 Niche Parade

entitled to have the goods repaired if the goods fail to

to the full extent possible under that law.

Wangara WA 6065

be acceptable quality and the failure does not amount

08 9248 1888

to a major failure.

10. This Clause 9 will only apply in Australia to the extent

sales@premiumlighting.com.au

by Premium Lighting in its sole discretion:

address above by post or other agreed means.

Premium Lighting for assessment with a receipt or

Any such claim must be made within 14 days

other proof of payment.

(i) the replacement of the goods or the supply of

of your receiving notice of our acceptance of

equivalent goods;

7.

Premium Lighting has no liability to remedy any defect

or defect. All warranty claims must be returned to

your claim and include any necessary supporting

(ii) the repair of the goods;

in a product or replace a product where the defect or

documentation or invoices.

(iii) the payment of the cost of replacing the goods or

fault is caused or contributed to by

acquiring equivalent goods; or

(i) the failure of the Purchaser to install the product

(iv) the payment of the cost of having the goods repaired.

according to specific installation instructions supplied

we will reimburse all your reasonable expenses in

(i) remedy any defect or fault in any product

services supplied by Premium Lighting which are not

Wangara WA 6065

purchased; or

of the kind ordinarily acquired for personal, domestic,

(ii) replace any product in respect of which there is a

or household use or consumption, provided that this

c) If we accept your claim under the Warranty

defect or fault, during the warranty period, provided

Clause 10 will apply if the Purchaser establishes that

Except as provided for in this warranty, and to the extent

that written notice is given by the Purchaser to Premium

reliance on it would not be fair and reasonable. Liability

making and pursuing the claim, including the cost

Lighting of any such defect or fault in the product as

for a breach of a condition or warranty implied by the

of reimbursement of any defective Products

soon as the Purchaser becomes aware of that fault

Act is limited to any one of the following, as determined

returned in the ordinary course to us at the

Address

Premium Lighting Pty Ltd

08 9248 1888

17 Niche Parade,

Phone

ABN

Email

56153467040

sales@premiumlighting.com.au

Wangara WA 6065

Summary of Warranty

Premium Lighting will guarantee from the date of purchase against faulty workmanship or materials as stated below and subject to

the Terms and Conditions following:

2 Years

Warranty Information

Australian Consumer Laws

2.

5 Years Control Gear Warranty

3.

As a Consumer you have rights under the Australian

1.

Premium Lighting (“we” or “us”) has given each

within each product box or carton; or

Consumer Laws and may have rights under other

Purchaser who is a Consumer (“you”) a warranty

(ii) use of the product in a manner or for a purpose for

applicable laws which cannot be excluded, restricted or

against defects in its Products.

which it was not designed.

modified. Those rights are in addition to any rights you

Structural Warranty (Luminaire)

As a Consumer you should read the terms of the

8.

All site application or installation must reflect these

have under the Warranty.

Warranty which you are entitled to. For the purpose of

procedures otherwise the product warranty will be

4.

Our goods (which we refer to in the Warranty as the

the Australian laws, we note:

considered void or will not take effect.

Products) come with guarantees that cannot be

9.

Structural Warranty (Luminaire)

2 Years Control Gear Warranty

3 Years

Structural Warranty (Luminaire)

2 years Control Gear Warranty.

Structural Warranty (Luminaire)

3 Years Control Gear Warranty.

5 Years

7 Years

accordingly by consultants and lighting professionals

22. The use of high pressure water cleaners, corrosive

installations should be performed by a professional

of the products only and do not include any labour or

specifications at any time.

15. All items must be properly grounded and all

11. All claims are limited to the repair or the replacement

21. Premium Lighting reserves the right to alter fittings or

installation and after.

of the product is assumed by the Purchaser.

the failure of our products.

to extend and preserve public safety during the

charges. The entire risk as to the use and performance

to any ancillary equipment or inconvenience caused by

transportation charges. The entire risk as to the use

only and do not include any labour or transportation

20. Premium Lighting accepts no responsibility for damage

these parameters and selection must be exercised

limited to the repair or the replacement of the products

of registration. Product must therefore be used within

product or any claim by any other party. All claims are

lamp manufacturer’s warranty if any.

comply with rules and regulations in effect at the time

damages arising out of the use or inability to use the

19. There is no warranty offered on lamps other than the

governing safety bodies or public safety agencies to

lost savings or any other incidental or consequential

be respected throughout the product life.

damage driver electrical components and will void

required.

And will remain so throughout the life of the product.

regulatory authorities should be consulted where

installation matters will be the installer’s responsibility

the local, state and country electrical code. Appropriate

17. All installation matters and failures related to

13. All installations shall be performed in accordance with

product limitations.

or rejected.

warranty.

the primary intended use of a specific product or the

associated to this matter will be promptly dismissed

documented in the catalogue and/or listed by

verified with Premium Lighting directly if it deviates from

products. Any damage claim or product failure

23. High voltage insulation tests (megger) will permanently

representatives shall be reflected in the catalogue or

12. Power tools shall not be used to tighten or assemble

these types of cleaning methods may void warranty.

16. All information supplied by Premium Lighting’s

Purchaser.

function and/or appearance of luminaires. The use of

proper liability insurance.

and performance of the product is assumed by the

cleaning agents, and harsh abrasives, may damage the

electrician and or a duly licensed contractor carrying

Australian Consumer Laws

Warranty Information

Phone

Purchaser for any damages, including lost profits,

18. Lamp wattage and matching replacement parts must

14. Premium Lighting products have been factory tested,

In no event will Premium Lighting be liable to the

Wangara WA 6065

sales@premiumlighting.com.au

56153467040

Email

ABN

Address

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Premium Lighting Pty Ltd

Kobalt Outdoor Light

3 Years

Platinum Commercial Series

7 Years

Apex Downlight Series

5 Years

Track Lights

Apex Adjustable Downlight

5 Years

3 Years

Space Ceiling Light

3 Years

Varano Slot Downlight

5 Years

Supalux Linear Light

Diamond Starlight

3 Years

Vega Outdoor Light

3 Years

Platinum Downlight Series

7 Years

Kobe Track Light Series

5 Years

Quartz Downlight

3 Years

Atom Track Light

5 Years

For more information about our warranty policy or to lodge

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www.premiumlighting.com.au

Ruby Downlight Series

Product Name

Power

Axis Track Light Series

5 Years

5 Years

Horizon Track Light Series

5 Years

Ruby Cabinet Light

3 Years

Our range of luminaires are distinguished by class-leading quality and stunning design. We back

the design, build and manufacturing of each luminaire with an extended warranty. You can be rest

assured when choosing a Premium Lighting product that it will continue to perform for years to come.

Recessed Luminaires

Surface Mounted Luminaires

Product Name

Warranty

Product Name

Warranty

Warranty Information

Product List

Titanium Slotter Series

5 Years

Halo Ceiling Light

3 Years

Alpha Ceiling Light

3 Years

Luna Pin Spot Downlight

5 Years

Titanium Asymmetrical Downlight

Axis Surface Mounted Downlight

5 Years

Titanium Downlight Series

7 Years

Titanium Surface Mounted Downlight

7 Years

7 Years

Apollo Ceiling Light

3 Years

Titanium Starlight

3 Years

2 Years

Codex Reading Wall Light

5 Years

Diamond Canopy Light

2 Years

Zen Wall Light

5 Years

Diamond Panel Light Series

Tourmaline Wall Light

2 Years

5 Years

Diamond Highbay Series

2 Years

Athena Commercial Series

5 Years

Saturn Table Lamp

3 Years

Diamond Shopfitter

Product Name

Power

Diamond Flood Light

5 Years

Zeron Commercial Series

Indoor Wall

3 Years

Azure Step Light

5 Years

Aveta Street Light Series

Diamond Street Light Series

2 Years

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For more information about our warranty policy or to lodge

Ovo Step Light

2 Years

Topaz Step Light

5 Years

2 Years

Orbit Step Light

5 Years

Europa Street Light Series

3 Years

Sapphire Wall Light

5 Years

5 Years

Iberia Street Light Series

2 Years

Zenith Step Light

5 Years

Proteus Street Light Series

Warranty

Product Name

Warranty

Product Name

5 Years

Quantum Adjustable Downlight

5 Years

Titanium Pendant Light

3 Years

Eclipse Strip Light Series

5 Years

Quantum Downlight Series

Warranty Information

Feature

Commercial

Product List

2 Years

Beryl Table Lamp

3 Years

Arc Shopfitter

Parallax Downlight Series

5 Years

Atlas Pendant Light

3 Years

Unilux Pendant Light

Genesis Slotter Light Series

3 Years

Midas Pendant Light

5 Years

5 Years

Parallax Adjustable Downlight

3 Years

Madrid Wall Light

3 Years

Emerald Inground Uplight

3 Years

3 Years

Minq Wall Light

3 Years

Emerald Commercial Uplight

3 Years

Radius Pathway Light

Astro Wall Light

3 Years

Galaxy Bollard Light

3 Years

Astro Steplight

3 Years

3 Years

Nova Wall Light

3 Years

Emerald Deck Light

Cosmo Wall Light

3 Years

Zeus Wall Light

3 Years

Cuadro Step Light

3 Years

Sunstone Step Light

3 Years

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a warranty claim, visit premiumlighting.com.au/warranty

www.premiumlighting.com.au

Altair Wall Light

3 Years

Bianco Wall Light

3 Years

Marc Wall Light

3 Years

Vespa Wall Light

3 Years

Outdoor Wall

Landscaping

Product Name

Warranty

Product Name

Warranty

Onyx Spotlight Series

3 Years

Warranty Information

Spectrum Spike Light

Product List

Asteria Wall Light

Castell Bollard Light

3 Years

3 Years

Moonstone Wall Light

3 Years

Concord Bollard Light

3 Years

3 Years

Onyx Wall Light

3 Years

Emerald Spike Spotlight

3 Years

Edge Wall Light

Emerald Spotlight

3 Years

3 Years

